

The following flow chart identifies the steps proposed to provide greater evidence around the social benefits of providing safe and secure housing to those in need of assistance. Nine domains (shown below) have been identified to capture these broader benefits.



























well-being

housing



OUTCOMES & INDICATORS



ATTRIBUTION



DATA



RETURN ON INVESTMENT



REPORT & INFORM













Urban amenity

WHAT Select social benefit outcomes & indicators across the 9 domains. **HOW** Numerous sources exist:

- SBEnrc Project 1.31 gathered over 180 indicators from multiple source
- Commonwealth, state and local government agencies along with private and not for profit providers will also have existing performance indicators
- Indicators from sources such as the National Social Housing Survey and Australian Institute of Health and Wellbeing

IN AN IDEAL WORLD

A shared, on-line nation-wide set of outcomes and indicators, with examples of supporting data and documentation; accessible to all.

2a

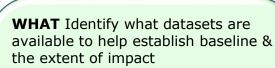
2b

3a

3b

3c

WHAT (i) Confirm the link between the provision of safe and secure housing and what is being measured by the indicator; & (ii) establish % attribution for use in SROI analysis **HOW** Construct causal webs from the evidence



HOW Accessible, timely, location specific and relevant data of appropriate granularity is required

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Longitudinal surveys to track cohort improvement over time across the nine domains

Timely, accessible and cost effective

National repository for linked data

WHAT Identify the broad social return on investment

HOW Through a composite approach

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National approach to track benefits and improvements in well-being across example cohorts in various locations - enriched by individual narratives via written or digital stories

WHAT Provide evidence base for

IN AN IDEAL WORLD On-line

HOW Integration into organisational

reporting for nation-wide comparison

policy and delivery

decision-making reporting

across the nine domains

4b

From credible academic and industry literature - if none available then 2b

Via **expert panel** assessment - likely needed for establishing percentage attribution on a case by case basis

Linked data - Telethon Kids Institute example - bring together several sources of data related to the same individual, household, or location to enable tracking of impact over time

Central on-line repository for geo-located **data** - AURIN example - then use linked data to show performance to baseline

Other - consider innovative opportunities for data gathering and sharing

Wellbeing valuation - satisfaction of preferences -

OECD - broad approach for international benchmarking

HACT UK - national measurement improvement in individual wellbeing based on 4 national datasets looking at economic, social, health, crime and leisure data

Social Return on Investment (SROI) **methodology**- a ratio of impact to \$s input and/or an aggregated \$ return on investment for defined benefits to society which may accrue from the provision of social housing



Value to the individual - Making narratives tangible

Accumulate and communicate via written and/or digital stories



Value of equity to society aggregate lifetime wellbeing from 4a - then determine overall value to society underpinned by distributive justice - Kolstad et al. 2014 Section 3.4.6